



Tristar Takes Delivery of 5 Brand New MR Tankers



Five of the six MR tankers ordered from Hyundai Mipo Dockyard (HMD) are now on charter with oil major Shell. The ships have completed cargo deliveries in Indonesia, Singapore, China, the US and Canada.

Tristar Group CEO Eugene Mayne officially presided over the naming ceremony of the first MR tanker, Silver Manoora, last May 19 in Ulsan, South Korea, which was attended by HMD

President and CEO Mr. Hwan-Goo Kang, high ranking officials from HMD, Tristar and Agility, and Tristar's financial advisors, bankers, brokers, lawyers, new building supervisors, classification advisors and fleet technical managers.

"This is indeed a red letter day for Tristar. Today we are proud owners of a brand new ship with five more to follow during the

course of this year. Last year, in September I had the pleasure of visiting this shipyard for the steel cutting ceremony which at that time looked like a simple hydraulic cutting of a very normal looking steel plate. Nine months later the steel plate has been transformed into the beautiful Silver Manoora which we see floating before us today," proudly declared Mr. Mayne.

The new tankers will operate with lower fuel consumption than existing tonnage, making them much more economical to operate. They will be fitted with additional fuel saving equipment such as Propeller Boss Cap Fins, New Profile Technology Propeller and Trim Optimization System.

"This project of six new tankers was built at a cost of around USD 200 million and will be completed in November with the delivery of the 6th ship, all contracted to Shell for long term time charter," he added.

In closing Mr. Mayne said: *"To the captain, officers and crew who will man the Silver Manoora I have a few words. First of all take care of her. At a build price in excess of USD 30 million she is a lady with expensive tastes but one that needs to be handled with tender loving care."*

Message from the Group CEO

Welcome to our 2016 second quarter newsletter. We are halfway into the year and have had quite a few accomplishments during the last quarter which I would like to summarize below for the benefit of all our readers.

- We have been awarded another long term fuel supply contract in Liberia for peace keeping operations. Parallely, we are setting up an aviation fuel depot in Monrovia to commence commercial Aviation Fuel Supplies by end of this year. A foothold in Liberia will be the first country in West Africa for Tristar.
- As we go to press we are eagerly awaiting for the result of our long term fuel supply tender for Central African Republic. We are currently under contract on a short term period of 18 months which ends on August 31 and are hopeful of success for the long term award. Both these contracts increase our presence in Africa to eight countries with operations in Kenya, South Sudan, Uganda, Tanzania, Democratic Republic of Congo, Rwanda, Liberia and Central African Republic.
- On the shipping front the acquisition of ESHIPS has further consolidated our position as a serious ship owning company. This acquisition will also provide some diversification of our shipping business into the small tanker chemical and gas segments to balance risk exposure. We have also taken deliveries of five of the six tankers under Project Silver and all five have been promptly delivered to Shell on long term time charter. Our current shipping fleet strength is now at 20 vessels and growing, which puts us in the top bracket of non-state owned ship owning companies in the Middle East.
- Our new JAFZA warehouse, a blue chip bagging and chemical warehouse, is due to be fully operational by September. The warehouse has been designed and built to green building specifications which will be LEED certified. LEED is a national certification system developed by the U.S. Green Building Council to encourage the construction of energy and resource-efficient buildings that are healthy to live in. The design and construction of the warehouse is part of our long term strategy to operate sustainably.
- We have partnered with the EBM Benchmarking Club which is affiliated to the Business Excellence Department under the Department of Economic Development, Dubai. EBM Benchmarking Club brings together a diverse group of corporates based in the UAE under a common platform with a view of sharing best practices and benchmark approaches or results with the best in the industry. Tristar participated in two of the sessions and I am happy to state that our presentation in both the sessions – one for CSR and another for Technology – was voted the best.
- I am proud to add that we have been recognized by the UK-based Royal Society for the Prevention of Accidents (RoSPA) with a Gold Medal for winning the Occupational Health and Safety Award for five consecutive years. We also received the Gold Award for Fleet Safety and safe driving culture.



- A global HSE Committee has been formed comprising of country managers of all our locations as well as Senior Management representatives at our Corporate Office. This initiative is to spread the message and ensure that our Safety culture is embedded in every employee of Tristar. We are in the process of developing standard manuals and tools so that Tristar Group delivers a consistent safety performance.
- We also had our Quarterly Safety meeting on July 23 wherein some of our ground staff were rewarded and recognized for outstanding performance. One heavy duty driver was recognized for invoking his Stop Work card in an unsafe environment.
- Our Toastmasters club completed another successful year and was recognized as a Distinguished Club. As the calendar year ended, we elected a new set of office bearers who will take us through the next level. This year the club has ambitions of growing in stature and to be recognized not just as Distinguished but as a President's Distinguished Club.

On a personal note, it is with some regret that I announce the demise of our driver Muhammad Iqbal who passed away due to a heart attack on July 8. He was a very committed driver and had been working with us since 2005. We offer our condolences to his family members to bear this irreparable loss. This is also an awakening call for all of us to maintain a healthy lifestyle.

I would like to sign off by wishing you all a very happy summer and please stay safe.

Sincerely,

EUGENE MAYNE

Tristar is Named Gold Medal Winner by RoSPA



(file photo)

Tristar has won the UK-based Occupational Health and Safety Award for five consecutive years and was presented the Gold Medal Award by the Royal Society for the Prevention of Accidents (RoSPA).

The company was also given the Gold Award for Fleet Safety for its road safety records and safe driving culture.

Following the principles of the RoSPA National Safe Driving Awards Scheme, the awards given to Tristar were judged on verifiable historical and consistent safe performance data of accidents and

the identification and implementation of an effective and cohesive corporate road risk management program.

"Thank you for the team work and seeking your continued support towards achieving Goal Zero," expressed Tristar Group CEO Eugene Mayne. Earlier this year, on March 1, Tristar celebrated its annual Safety Day with the theme: Zero is Possible.

The RoSPA Awards celebrated 60 years of presenting highly-regarded and sought after accolades to businesses and organizations which have shown commitment to accident and ill-health prevention.

Through the scheme, which is open to businesses and organizations of all types and sizes from across the UK and overseas, judges consider entrants' overarching occupational health and safety management systems, including practices such as leadership, and workforce involvement, risk management, active monitoring and sharing of safety information beyond organizational boundaries.

Julia Small, RoSPA's head of awards and events, said: "To win an award at such a highly-regarded event as the RoSPA Awards is a great achievement for our winners. It recognizes their commitment to maintaining an excellent health and safety record and raises the bar for other organizations to aspire to. We offer them our congratulations."

Tristar Qatar Passes Audit



A team of HSSEQ specialists from Tristar Qatar's customer Muntajat conducted an audit in line with their Responsible Care Global Initiative on April 26. The audit was performed against Muntajat's key performance assessment standards based on international best practices.

"During our audit Muntajat team is convinced of the existence of a fully functioning HSE management system. Having in mind that Tristar has been awarded with many international safety achievements is an additional proof which signifies Tristar's full assurance on the reliability and application of HSEQ management system in an advanced way," commented Atalay Kasapoglu, HSSE & Quality Assurance Specialist, Muntajat.

Tristar Information Booth in Sohar



Oman Minister of Transport and Communications, H.E. Dr. Ahmed Mohammed Salem Al Futaisi, was welcomed by Tristar Marine Services Oman Officer Aneesh Manakkathodi (left) and Tristar Road Transport and Warehousing Business Development Manager Manjunath Perubai (middle) at the Tristar Information Booth at the International Maritime College Oman in Sohar on April 24 during the 'Human Capital Trends in the Maritime and Logistics Sectors' in the GCC - Challenges and Opportunities' exhibition.

Well Done, Shipping Crew

"Tristar Glory is engaged in offering services to Exxon Mobil Lubricants in Fujairah and has demonstrated exemplary performance in delivering 15 supplies within three days in a safe manner and complying with the rest hours policy of the crew. This reflects that with proper planning and logistics a difficult goal can be achieved. We thank all the officers and crew of Tristar Glory for their commitment and performance demonstrated in the last quarter." - Shailesh Bildikar, Tristar Shipping GM.

Tristar South Sudan -By Ravneesh Aujla



Last year and the first half of 2016 have been a particularly challenging period for Tristar South Sudan which has fulfilled its contractual obligations with the customer.

Tristar overcame all obstacles – natural and conflict-related – and far exceeded its capacity when the country was in a war-like situation

for the last two years.

Projects at Wau and Rumbek were completed in 2015, while those at Malakal and Bentiu are in the advanced stage of completion. The Raja and Thuralei sites have been decommissioned, with Gok Machar commissioned as a new site and work at Kwacjoc site has commenced.

New staff accommodation in Malakal was made operational in September 2015 and Bentiu in April 2016, both offering safety, better hygiene and operational facilities. Staff accommodation at Wau was recently completed and staff have moved in already.

The Pusher, the lifeline to fuel supply to Malakal and the Upper Nile region, was refurbished in record time and put back in water. It has reached Malakal along with the LCTs and completed offloading there. As South Sudan prepares for the wet season, Tristar is well prepared with the requisite stocks placed at all sites, using additional bladders during the dry season.

Liberia Fuel Supply Operations



Tristar was awarded the Fuel Contract in Liberia, West Africa, for Ground Fuel Supply and Services. Operations commenced on June 1 at short notice with 35 sites located in and around the capital Monrovia and five outstations spread over Liberia, the farthest site being located 900 kilometers away from Monrovia.

The World Health Organization declared in January this year the end of the most recent outbreak of Ebola virus disease in Liberia and noted that all known chains of transmission have been stopped in West Africa. Ellen Johnson Sirleaf is the president of Liberia and is the first female elected head of state in Africa. In 2011, she was one of a trio of women to win the Nobel Peace Prize.

Kenya Roadshow



The AFAL Sales Department conducted a roadshow for 36 days that covered the six major areas in Kenya, namely, Nairobi, North Rift, Central, Western, Eastern and Coast. The team was able to collect the names and contact details of shop owners from Auto Spares and Lubricants Shops as well as garages and mechanics. They gave away Delo-branded t-shirts and caps, and keychains with Delo and Havoline logos. After which, the team ran a Market Storming Activation for three weeks covering all the six areas where the sales executives were provided two trucks carrying Caltex products to facilitate actual sales.

World Environment Day 2016



This year's World Environment Day (WED) focused on the illegal trade of wildlife. The United Nations Environment Programme (UNEP) has encouraged everyone to "go wild for life" and taken action to help safeguard species under threat for future generation.

Tristar Uganda has symbolically celebrated WED by visiting a

wildlife park while most of the overseas locations planted trees which has been a practice every June. Tristar UAE discussed the issue during the Town Hall meeting held on July 4, a day before the actual WED, while Tristar Guam staff collected rubbish along the road leading to the Tristar fuel farm facility.

Tristar Annual Blood Donation



Tristar celebrated World Blood Donor Day (June 14) after the Eid holidays on July 21 in collaboration with the Dubai Blood Donation Centre of the Dubai Health Authority. This year's theme is 'Blood connects us all', highlighting the common bond that all people share in their blood. According to the World Health Organization, blood is the most precious gift that anyone can give to another person - the gift of life. Donating blood can save a life, or even several if the blood is separated into its components - red cells, platelets and plasma - depending on patients' specific conditions.

Tristar Rated High in CSR



Those who attended the EBM Benchmarking Club session on June 21 gave Tristar a high score on Societal Initiatives. According to Group Chief Administrative Officer Balaji Nagabhushan, the audience were given a scorecard to rate each presentation under seven attributes. "Our presentation concentrated on the CSR and other Societal Initiatives we have undertaken for the last five years - this included the approach, deployment as well as assessment," he explained.

Tristar Supports Al Jalila Foundation



Tristar has committed to fund the activities of Al Jalila Foundation for five years. Tristar Group CEO Eugene Mayne signed an agreement with Dr. Abdulkareem Sultan Al Olam, CEO of the foundation, and witnessed by Sulaiman Baharoun, Senior Fundraising Manager of the foundation.

Al Jalila Foundation promotes medical education and research by investing in the UAE's medical treatment capabilities; it provides scholarships to nurture a home-grown generation of medical professionals and supports ground-breaking research that addresses health challenges prevalent in the region. The foundation is fully funded by the generosity of donors. 100% of funds donated to Al Jalila Foundation are invested into medical research, education and treatment in the UAE.

Tristar Volunteers



Karhikeyan Venugopal of Finance and his roommates volunteered at the Dubai version of World Yoga Day on June 18 held at the exhibition halls of the Dubai World Trade Center. Three other Tristar staff were encouraged by Karhikeyan to volunteer. They were Jovita D'Souza, Sravanthi Reddy and Kiran Ravindran. Karhikeyan and Kiran also donated blood on June 3.

Ramadan Safety Campaign in Pakistan



Tristar drivers pose with their gifts after attending a session on safe driving on June 24 with the theme Arrive Alive 2016. This has been an annual activity reminding drivers how to stay healthy during Ramadan and the summer season.

Basic HSE in Dubai

On April 2, joiners from 2014 up to the present attended the Basic HSE Training from 10 am to 12 noon at the head office training room. The items discussed were Goal Zero; Why Safety is Important - both on and off the job; the Tristar Golden Rules refresher; Understanding incident, Near miss and potential incident; Incident/Potential Incident Reporting; Stop Work authority; and Types and use of Protective Personal Equipment.



Firefighting in Dubai



On May 29, Tristar Group CEO Eugene Mayne led the managers and staff in using the fire extinguisher. A new requirement from Civil Defense directs all employees working in a Transport/Logistics company to attend the 'Fire Safety Fundamental Training' from the Civil Defense Academy. The 2 ½ hours training included classroom lecture followed by the practical use of fire extinguisher.

JIG International Training in Juba



A two-day JIG International Training was conducted in Juba, South Sudan by Hans Consult on June 14 and 15. The training focused on Aviation Operations, Safety, Maintenance and Quality Control Management. A total of 20 personnel, 18 from Tristar and two from APCL, participated in this batch which is the 3rd since 2013.

Truck Engine Teardown in Kenya



The AFAL Team in Kenya, together with the Agility and Chevron Teams, witnessed the teardown of a MAN and a Fuso truck engine which used Delo XLD Multigrade SAE 10W-40 for over 40,000 kilometers.

The engines of both trucks were found to be in excellent condition following the periodic oil samples and analysis shared among the three principals.

The teardown was inspected by AFAL officials led by CEO George K. George, Head of Technical Services Velmurugan Gopal, and former Regional Business Development Manager and Head of Sales Bernard Kituyi Mbago.

A number of visitors also attended and were amazed to see the engines which have covered over 40,000km between oil drain intervals. Among the customer benefits of the used Delo XLD Multigrade SAE 10W-40 are:

- Reduced maintenance costs - Highly effective detergent additive system minimizes piston crown land deposits which can lead to

damaging bore polishing. High base number minimizes corrosive wear in those areas where medium to high sulphur fuel is still encountered.

- Long oil drain intervals - Exceptional high temperature stability minimizes degradation that leads to sludge formation and oil thickening, and provides oil service intervals up to the maximum levels recommended for Euro II and Euro III type engines.

Both AFAL and Chevron have built up marketing campaigns around the teardown activity throughout the year such as conducting one-on-one mechanics training in garages and in-house display of the previous engine parts collected from the two dismantled truck engines at an AFAL-owned outlet in one of the busy streets in Nairobi.

New Kenya Office



Tristar Kenya has shifted to a new location at The Mirage which is located in a prime position on Chiromo Road, before Athi River Mining and opposite Riverside Park in the heart of Westlands. The building is easily visible and dominates the skyline around the Chiromo-Westlands area.

Global HSE Meeting



Several overseas heads and senior HSE officials participated at the Tristar Global HSE meeting held at the head office in Dubai on July 2. The meeting was also attended by Group CEO Eugene Mayne, Group Chief Administrative Officer Balaji Nagabhushan and officers from Road Transport and Warehousing.

Tristar and the Academe

Hamburg Students Meet GCEO



A dozen students from the Maritime Business School at the Hamburg School of Business Administration in Germany visited the

head office on May 9 for an orientation on Tristar's shipping business. Another highlight was their brief open forum with Mr. Eugene Mayne in his office. The delegation was headed by Prof. Dr. Orestis Schinas. Most of the students were professionals from various countries.

Wollongong University Talk



Tristar actively supports industry-academia collaborations to produce graduates who are better equipped to enter the business world. Tristar Business Excellence champion Johnichan George delivered a talk on Integrated Management Systems for Post Graduate students at the University of Wollongong-Dubai last April 23. He was invited by the Faculty of Business Management.

Tristar Toastmasters Club New Officers



A new batch of leaders will steer the club to greater heights with Group Chief Administrative Officer and Distinguished Toastmaster Balaji Nagabhushan as club mentor. The officers for 2016 to 2017 are: Joe Solomon, President; Sravanthi Reddy, VP for Education; Aurabelle Dian, VP for PR; Jovita D'Souza, VP for Membership; Finil Philip, Treasurer; Mukesh Sharma, Secretary; and Dawood Ali Khan, Sergeant at Arms. They had their oath-taking ceremony conducted by past President Prasad KM.

Sit Yoga at Town Hall



Dr. Vishwas Chhabra conducted a Sit Yoga session on June 4 as the major highlight of the Town Hall meeting. The yoga guru has a post graduate in Yoga and Naturopathy and a bachelor's degree in Ayurveda. According to Dr. Chhabra, Sit Yoga helps correct wrong body postures and poor working habits through a program which involves about 90 yoga postures. Shipping GM Shailesh Bildikar shared an update on the Shipping business while Chief Sustainability Officer Muhammad Akber presented the theme of this year's World Environment Day.

Tristar Family Movie Outing



As part of the Tristar Corporate Wellness Program, the head office staff and their families had their first corporate movie viewing when they watched 'Jungle Book' in 3D at the Novo Cinemas at Ibn Battuta Mall on April 23. The second movie outing was on the first day of Eid Al Fitr on July 6 where they watched the Bollywood blockbuster 'Sultan' (right).



Labor Camp Activities



All ground staff staying at the Tristar Labor Accommodation and at three other camps were treated with Biryani on May 1 in celebration of International Labor Day. On June 23, they were gathered at the main accommodation and celebrated Iftar with Group CEO Eugene Mayne and senior managers and key staff.

Tristar Football and Cricket Teams



Tristar fielded a football team and two cricket teams at the Annual DulSCO Ramadan Tournament held at the DulSCO Event Arena in Al Quoz, Dubai. Corporate Communications Manager Arthur Los Banos organized the football team while Assistant GM for Operations Arundhan Alphones coordinated the two cricket teams. Arundhan also played in the last match of the football team where he scored twice.



Goodbye Muhammad Iqbal

On July 10, Mr. Eugene Mayne led the prayer for the soul of heavy duty driver Muhammad Iqbal who passed away on July 8 of heart attack. He joined Tristar in April 2005. He survived by his wife and three children.

